



India
Chance
SPEAKER PACKET

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Compliance concerns can be overwhelming.
They don't have to be.

India R. Chance, RDH, CDIPC has guided thousands of dental professionals in safeguarding their patients and practices.



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PRESENTATIONS



Learn Today, Prevent Tomorrow! **Infection Control** for the Dental Professional

Learn CDC and OSHA infection control practices to ensure you can pass an infection control inspection today.



Prepare for the Unexpected! **Medical Emergency** Preparedness

Prepare your team to identify and respond to common medical emergencies in a dental setting.



Safety is NO Accident! **OSHA** Training for the Dental Practice

Avoid costly penalties, ensure your practice is compliant, and keep your team safe from workplace hazards.



Security Is Not Complete Without U! **HIPAA** for Dental Practices

Gain a step-by-step game plan for developing policies and procedures in order to move toward full compliance.



There's No Excuse for Violence and Abuse! **Abuse Awareness** for Dental Professionals

Learn how to recognize and report evidence of abuse in patients and adhere to mandated reporter requirements.

Learn Today, Prevent Tomorrow!

Infection Control for the Dental Professional



Are you confident that your practice would pass an infection control inspection today?

No one wants to risk the practice-endangering challenges and penalties that occur as a result of poor infection control protocols. These protocols exist to keep the patient and healthcare team safe from disease transmission and workplace hazards. It is essential to cultivate a practice culture where excellent infection control is the standard.

In this essential course, India Chance, RDH, CDIPC provides detailed instruction on CDC recommended infection control practices and certain safety engineering controls for dental practices as required by OSHA. The attendee will gain the knowledge to recognize, comprehend, and apply the recommended and required guidelines put forth by the CDC and OSHA.

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LEARNING OBJECTIVES

- ▶ Recognize the purpose of the CDC, OSHA, and other legal entities that enforce clinical standards/laws for dental healthcare providers
- ▶ Review the infectious diseases that would be inherent to a dental setting
- ▶ Define standard precautions and recognize required infection control practices
- ▶ Review specific infection prevention strategies for Standard Precautions and Exposure Controls
- ▶ Learn how to implement the Infection Control Coordinator role to manage the infection control program
- ▶ Summarize protocols to perform proper environmental infection prevent and sterilization practices
- ▶ Discuss dental unit waterline quality and periodic testing/maintenance protocols

SUGGESTED AUDIENCE:
Clinical Team

SUGGESTED FORMAT:
Partial Day;
Lecture, Workshop, Keynote

Safety is NO Accident!

OSHA Training for the Dental Practice



Your team may be at risk for exposure to numerous workplace hazards. Do you know what you need to do to keep your team safe, your practice compliant, and *avoid costly penalties?*

Improve your compliance proficiency in this fast-paced, essential course and help ensure that your team can perform their duties in a safe, healthy environment. Guiding dental professionals through OSHA regulations and blind spots, India Chance, RDH, CDIPC provides detailed instruction on adherence to OSHA regulations, enhanced workflows, and cultivating a safer working environment.

We will explore OSHA standards, common violations and highlight real-life examples. Identify the basic requirements and successful implementation of Bloodborne Pathogen (BBP), Hazard Communication, Ionizing Radiation, Ergonomic Hazards and Prevention, and Exit Routes standards.

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LEARNING OBJECTIVES

- ▶ Understand the Occupational Safety and Health Administration (OSHA) and its mission
- ▶ Interpret the OSHA standards that apply to the dental setting
- ▶ Exemplify OSHA violations and penalties and how they can be avoided
- ▶ Identify the Bloodborne Pathogen (BBP) Standard requirements and the most common pathogens
- ▶ Examine the basic requirements and successful implementation of the Hazard Communication Standard, Ionizing Radiation Standard, Ergonomic Hazards & Prevention Standard, and Exit Routes Standard

SUGGESTED AUDIENCE:

All Dental Professionals

SUGGESTED FORMAT:

Partial Day;
Lecture, Workshop, Keynote

Security Is Not Complete Without U!

HIPAA for Dental Practices

Many dental practices fail to comply with HIPAA due to their lack of understanding and on-going changes in regulations.

HIPAA non-compliance can mean heavy penalties and a loss of patients. Yet crafting your comprehensive HIPAA protocol and policy program can feel daunting. In this course, participants gain a step-by-step game plan for developing the policies and procedures that must be implemented to move toward full compliance.

India Chance, RDH, CDIPC provides detailed instruction and the latest information on the Health Insurance Portability & Accountability Act (HIPAA) with a focus on the Privacy, Security, Breach Notification, and Omnibus Rules. Bring the full dental team so that everyone understands HIPAA Rules that pertain to a dental setting, patient rights, and proper communication of Protected Health Information (PHI).

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LEARNING OBJECTIVES

- ▶ Examine HIPAA's important role in protecting patient health information (PHI)
- ▶ Discover how the Privacy Rule safeguards a patient's PHI
- ▶ Explain how the Security Rule ensures that covered entities protect PHI
- ▶ Review the Omnibus Final Rule and explore its updates
- ▶ Describe the Office of Civil Rights and their role in enforcing penalties for common HIPAA violations
- ▶ Identify and develop your HIPAA Officer and keys to implementing successful HIPAA policies

SUGGESTED AUDIENCE:

All Dental Professionals

SUGGESTED FORMAT:

Partial Day;
Lecture, Workshop, Keynote

Prepare for the Unexpected!

Medical Emergency Preparedness



**A life-threatening medical crisis can occur at any time.
Are you and your team prepared to manage the unexpected?**

With the increase of medically compromised patients presenting for dental treatment, it is essential that dental healthcare providers understand how to respond to medical emergencies. This course discusses the common medical emergencies that occur in a dental setting, their associated signs and symptoms, and how to effectively create and implement a medical emergency response plan.

Participants will receive detailed instruction on adopting a uniform medical assessment process for each patient visit that creates shared language and expectations. We will explore framework to educate providers on the importance of obtaining a thorough medical history assessment.



Ask about India's optional 20-minute interactive experience, where attendees explore "hands-on" stations to simulate the management of medical emergencies.

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LEARNING OBJECTIVES

- ▶ Recognize how to perform a compliant medical history assessment for each patient
- ▶ Review signs and symptoms of common medical emergencies experienced during a dental visit
- ▶ Discuss the components and implementation strategies of a response plan
- ▶ Identify the equipment required when performing intervention efforts
- ▶ Describe proper protocols and team dynamics when implementing a medical emergency response
- ▶ Explain how to effectively document the intervention response in the patient's health record
- ▶ Optional: Demonstrate an understanding of how to use the required medical emergency equipment through an interactive "hands-on" simulation

SUGGESTED AUDIENCE:
All Dental Professionals

SUGGESTED FORMAT:
Partial Day;
Lecture, Workshop, Keynote

There's No Excuse for Violence and Abuse!

Abuse Awareness for Dental Professionals



In most states, dental professionals are mandated reporters of abuse. They are required to know what to look for and how to report it.

The challenge is they are unfamiliar with the aspects of abuse and are concerned that reporting it will backfire. Dental professionals must be educated in recognizing and reporting evidence of abuse in their patients to adhere to mandated reporter requirements.

In this eye-opening presentation, India Chance, RDH, CDIPC spotlights the prevalence of abuse among children and adults. Attendees will learn the various types of abuse, list the signs and symptoms that an abuse victim could experience, and review mandated reporting procedures.

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LEARNING OBJECTIVES

- ▶ Define and highlight the prevalence of child abuse, intimate partner abuse, elder abuse, and human trafficking
- ▶ List signs and symptoms of the different abuse types
- ▶ Review examples of Mandated Reporter Law and identify who must adhere to this law
- ▶ Examine mandated reporter procedures and how to implement a reporting protocol
- ▶ Discuss resources available for abuse victims when Mandated Reporter Law does not apply

SUGGESTED AUDIENCE:

All Dental Professionals

SUGGESTED FORMAT:

Partial Day;
Lecture, Workshop, Keynote

INDIA R. CHANCE, RDH, CDIPC

Rules. Regulations. Risk.
Compliance concerns can be overwhelming.
They don't have to be.

Through her speaking and consulting across the nation, **India R. Chance, RDH, CDIPC** has guided thousands of dental professionals in safeguarding their patients and practices. Her mission is to equip dental professionals with current, credible compliance information so they can deliver the safest dental visit possible.

India is a registered dental hygienist, certified infection prevention educator, authorized OSHA and HIPAA trainer, as well as an approved abuse awareness educator. India provides continuing education courses for dental professionals on infection prevention and safety in the workplace, medical emergency preparedness, HIPAA compliance, and abuse awareness.

India has served on multiple committees for various CDC dental industry projects. She is frequently featured on industry podcasts and is a former healthcare subject matter expert writer for the USA Today Educators Blog.

India currently serves as:

- CDC Inspector for the Maryland State Dental Board
- OSAP Editorial Review Board Member
- AEGIS Editorial Review Board Member
- Maryland State Dental Association Foundation Board Member
- Infection Control Consultant for the MD State Mission of Mercy
- Key Opinion Leader/Speaker for various dental companies

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Presentations (Partial List):

- American Dental Hygiene Association (multiple)
- Bowie/Crofton Dental Association (multiple)
- CDE World Learning/Aegis Communications(multiple)
- DC Clinical/DC Dental (multiple)
- Delaware State Dental Hygienists' Assoc (multiple)
- Dentsply Hygienist Circle (multiple)
- Dentsply Sirona World (multiple)
- Dentsply Sirona National Sales Meeting
- Fusion Dental Annual CE Event (multiple)
- Greater Baltimore Dental Hygienists' Association(multiple)
- Harford/Cecil County Dental Hygienists' Association (multiple)
- Maryland Dental Association (multiple)
- Maryland State Dental Hygienists' Association (multiple)
- RDH Under One Roof
- Smile Source Annual CE (multiple)
- Thabet Orthodontics Gift Seminar

TESTIMONIALS

"India's presentations are an **excellent resource** for up-to-date information regarding infection control. I look forward to hearing her presentations. She is very knowledgeable and always ready to help." -Stefanie C., RDH, BS; President, Harford/Cecil Hygiene Association

"India did an **amazing job!** Her presentation was detailed and included the latest in infection control and OSHA standards." -Dr. Vannie Taylor

"**Great course and great speaker!** I would definitely attend India's courses again. Very informative and valuable." -Dr. Anseel Toni

"I have been in dentistry a long time and have attended many courses. This one was **chock full of valuable information.** Highly recommended." -Dr .Peter Hadeed

"Compliance can feel overwhelming. **India's program makes it easier** to manage." -Dr. Kambiz Tavakkoli

"India's program provides information that is up-to-date and thorough. I **highly recommend** India." -Dr. Ernest Ponraj

"If you need your annual Infection Control/OSHA training or CPR training, look no further...**India is amazing!!!!**" -Courtney S., Practice Manager

"India is **extremely knowledgeable.** Her programs provide limitless resources and are up to date. India is my 'go to' for everything Infection control." -Jasmine R., RDH

"I **loved India's course,** specifically her delivery and knowledge of Infection Control/OSHA. I learned so much and took away new tools to benefit our office." -Chris Zombek, RDH

"India makes a not-so-fun topic **informative and entertaining.** You will walk away with new ideas and confidence. Thank you, India!" -Valerie Seger, RDH



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